

3/9/2020

**Electric  
Renewal  
Offer**

**CONTRACT RENEWAL NOTICE**

CUSTOMER NAME  
ADDRESS  
CITY, ST ZIP

Dear CUSTOMER NAME:

We appreciate the opportunity to serve your account. Your current electric agreement with MidAmerican Energy Services, LLC is active through [MAY METER READ DATE].

**MidAmerican's Renewal Offer**

MidAmerican is pleased to offer you a 12-month fixed price renewal offer:

<b>Effective Date</b>	<b>Term</b>	<b>Renewal Rate (\$/kWh)</b>	<b>Current Rate (Through MAY MTR RD)</b>
MAY METER READ	12 Months	4.81¢	5.50

**No action is needed to continue service with MidAmerican. Your contract will automatically renew unless you choose to cancel. You may cancel at any time without penalty by contacting our customer service department.**

We have included a copy of your terms and conditions that will be effective for the renewal period. You may also access the renewal notification on MidAmerican's website at [www.midamericanenergyservices.com/ResidentialSmallBusiness/IllinoisTermsAndConditions](http://www.midamericanenergyservices.com/ResidentialSmallBusiness/IllinoisTermsAndConditions) and clicking on the IL-Ameren April 2020 Renewal.

If you have any questions or would like further assistance, please contact our customer service department at 800-342-3346, Monday – Friday, 7 a.m. – 5 p.m., Central Time.

Sincerely,  
MidAmerican Energy Services  
Customer Service Team

Additional resources for assistance or to file a complaint:

Illinois Commerce Commission:	800-524-0795	<a href="https://www.icc.illinois.gov/complaints/">https://www.icc.illinois.gov/complaints/</a>
Office of Attorney General:	312-814-3000	<a href="http://www.illinoisattorneygeneral.gov/about/email_ag.jsp">www.illinoisattorneygeneral.gov/about/email_ag.jsp</a>

RES-AM-F

## Automatic Contract Renewal

Your initial contract term will begin upon successful enrollment with MidAmerican Energy Services, LLC (MES) by ComEd and will end after 12 billing cycles (primary term). After the primary term, the contract will renew automatically each year unless terminated by either you or MES.

<b>Estimated End Date for Initial Contract Term:</b>	MAY 2021 METER READ DATE (Note: this date may be later based on when the utility accepts the enrollment)
<b>Estimated Start Date for the Renewal Term:</b>	MAY 2021 METER READ DATE
<b>Contract Expiration Notice:</b>	MES will send you a contract expiration notice and renewal offer option(s) at least 30 days (but no more than 60 days) prior to the end of the term. If there is a change in terms or conditions, MES will provide you with written notification of those changes at least 30 days prior to the renewal date.
<b>How to terminate prior to the renewal term:</b>	<p>You may cancel this contract at any time without any termination fee by providing a 30-day notice. To cancel, contact our customer service department:</p> <p>Hours: 7:00 AM – 5:00 PM, Monday-Friday</p> <p>Phone: 800-342-3346</p> <p>Email: <a href="mailto:support@midamericanenergyservices.com">support@midamericanenergyservices.com</a></p>
<b>Cancellation procedure:</b>	When you submit a termination request, you may elect another supplier or MES will return all accounts to utility service on the next available meter read date.

## Uniform Disclosure Statement

Name: MidAmerican Energy Services, LLC (“MES”)

Address: 320 Le Claire Street

Davenport, IA 52801

[www.midamericanenergyservices.com](http://www.midamericanenergyservices.com)

Phone: 800-342-3346, open 7:00 a.m. to 5:00 p.m. (Central Time)

Rates and Product Information	
<b>Price (in cents/kWh) and number of months this price stays in effect:</b>	4.81¢ per kilowatt-hour, for 12 months
<b>Other Monthly Charges:</b>	N/A
<b>Total Price (in cents/kWh) with other monthly charges:</b>	N/A
<b>Length of Contract:</b>	12 months
<b>Price after the initial price:</b>	N/A
Early Termination Fee and Contract Renewal	
<b>Early Termination Fee:</b>	None.
<b>Contract Renewal:</b>	Your initial contract term will begin upon successful enrollment with MES by Ameren and will end after 12 billing cycles (primary term). After the primary term, the contract will renew automatically each year unless terminated by either you or MES.
Right to Rescind and Cancel	
<b>Rescission:</b>	You have a right to rescind (stop) your enrollment within 10 calendar days after your utility has received your order to switch suppliers. You may call us at 800-342-3346 or Ameren at 800-755-5000 to rescind.
<b>Cancellation:</b>	You also have the right to terminate the contract without any termination fee or penalty if you contact us at 800-342-3346 within 10 business days after the date of your first bill with charges from MES.

This is a sales solicitation and the seller is MES, an independent retail electric supplier. If you enter into a contract with the seller, you will be changing your retail electric supplier. The seller is not endorsed by, representing, or acting on behalf of, a utility or a utility program, a governmental body or a governmental program, or a consumer group or a consumer group program (unless the RES has entered into a contractual arrangement with the governmental body and has been authorized by the governmental body to make the statements).

If you have any questions or concerns about this sales solicitation, you may contact the Illinois Commerce Commission's Consumer Services Division at 1-800-524-0795. For information about the electric supply price of your utility and offers from other retail electric suppliers, please visit [PlugInIllinois.org](http://PlugInIllinois.org).

**Date of Solicitation:** 3/6/2020

**Agent ID:** Renewal

**Terms & Conditions of Electric Service  
Fixed Rate Program**

**These terms and conditions (Agreement) apply to your electric service with MidAmerican Energy Services, LLC, 320 Le Claire Street Davenport, IA 52801 (“MES”).**

<b>Charges for Service for the Term of the Contract</b>	4.81 cents/kWh
<b>Term of the Contract, Renewal</b>	12 months, starting on the next switch date, with automatic renewal annually
<b>Early Termination Fee</b>	\$0
<b>Deposit</b>	\$0
<b>Switching Fee</b>	\$0
<b>Rescission</b>	You may contact MES to rescind the contract and the pending enrollment within 10 calendar days after the electric utility processes the enrollment request. You may rescind the contract and the pending enrollment by contacting either MES or Ameren.
<b>Independent Seller</b>	MES is an independent seller of power and energy service and is certified by the Illinois Commerce Commission. MES is not representing, endorsed by, or acting on behalf of the electric utility or a program of the electric utility; governmental bodies or program of governmental bodies; or consumer groups or a program of consumer groups.
<b>Your Electric Utility</b>	Ameren remains responsible for the delivery of electric power and energy to your premises and will continue to respond to any service calls and emergencies. You will receive written notification from Ameren confirming a switch of your electricity supplier to MES.
<b>Contact Information</b>	MidAmerican Energy Services: (800) 342-3346 Ameren: (800) 755-5000 ICC Consumer Services Division: (800) 524-0795

**Price:** MES will arrange for delivery of 100% of Customer’s electric supply service. Customer agrees to pay MES’ fixed price per kilowatt hour of 4.81¢. Price does not include utility distribution charges, taxes or other fees billed by the utility.

**Term:** This Agreement is effective upon acceptance by MES. Service will begin upon successful enrollment with Ameren and will end after 12 billing cycles. (Primary Term). AFTER THE PRIMARY TERM, THIS AGREEMENT SHALL AUTOMATICALLY RENEW ANNUALLY THEREAFTER UNLESS TERMINATED BY EITHER THE CUSTOMER OR MES IN ACCORDANCE WITH THESE TERMS AND CONDITIONS.

**Termination of Service:** If either party elects to terminate service after the rescission period, written notification must be provided to the other party at least 30 days prior to the cancellation date. Customer may elect another supplier or MES will return all accounts to utility service on the next available meter read date. No early termination fees apply. If Customer is participating in an affinity program that provides a donation to a defined organization, future payments to this organization will be adjusted to reflect the early termination.

**Deposit:** MES will not require a security deposit.

**Switching Fees:** There are no switching fees when electing MES as a supplier.

**Right to Rescission:** Customer has the right to terminate this Agreement without penalty prior to MES submitting the enrollment request, or within 10 calendar days after the utility processes the enrollment request. To rescind this Agreement, contact MES' customer service team by phone at 1-800-342-3346, by fax at 1-866-890-0370 or by e-mail at [support@midamericanenergyservices.com](mailto:support@midamericanenergyservices.com). Ameren may also be contacted to terminate within 10 calendar days after the utility processes the enrollment request at 800-755-5000.

**Outages, Service Calls, Emergencies:** Ameren remains responsible for the delivery of power and energy to your home or business and will continue to respond to any service calls or emergencies. Switching to a retail supplier will not impact the reliability of your electric service in any way.

**Dispute Resolution:** All inquiries, questions, complaints or disputes about the supply portion of your energy bill may be directed to MidAmerican Energy Services, P.O. Box 4350, Davenport, IA, 52808 or by phone at (800) 342-3346. Ameren can be contacted at 800-755-5000. The Illinois Commerce Commission is also available for assistance at (800) 524-0795.

**Switching Notification:** You will receive written notification from Ameren confirming the switch of your power and energy service to MES.

**Contract Expiration Notification:** MES will send a contract expiration notice and renewal offer option(s) at least 30 days (but no more than 60 days) prior to the end of the term. Should there be a change in terms or conditions, MES will provide Customer written notification of those changes at least 30 days prior to the renewal date.

**Moving/Relocation:** If Customer relocates to another service address, either party maintains the right to terminate this Agreement without penalty.

**Eligibility:** This Agreement is only applicable to residential or small commercial, accounts eligible to switch to a Retail Electric Supplier as designated at the time of enrollment. MES reserves the right not to initiate service under this Agreement if, at MES' sole discretion, Customer is ineligible for this offer.

**Security Deposit:** Customer will not be required by MES to submit a security deposit under this Agreement.

**Billing and Payment:** Customer will continue to receive a single bill from Ameren each month that will include charges from MES. Payment will be due in full on the due date listed on the invoice. Late payments will be subject to Ameren's billing practices and procedures.

**Unexpected Catastrophe:** If a party is unable to perform under this Agreement because of circumstances not reasonably within its control, including suspension, curtailment or service disruption, acts of God, unavailability of generation or transmission and delivery facilities or weather disasters, it will provide notice to the other party, and the party's performance is excused for the catastrophe's duration.

**Limitation of Liability:** Ameren continues to provide delivery services under this Agreement; therefore, MES will not be liable for any injury, loss, claim, expense, liability or damage resulting from failure by Ameren or transmission provider. MES is also not liable for any injury, loss or damage resulting from interruption, insufficiency or irregularities of service. In no event will either party be liable to the other party or to any third-party, for any special, incidental, indirect, consequential, punitive or exemplary damages or for any damages of a similar nature arising out of or in connection with this Agreement.

**Change in Law or Tariff:** If there is a change in law, tariff or business practice affecting the cost to provide electric service under this Agreement, MES may pass through this incremental cost in the form of an authorized adjustment on the Customer's bill.

**Utility Price to Compare:** MidAmerican Energy Services is not the same entity as your electric delivery company. You are not required to enroll with MidAmerican Energy Services. Beginning on January 2020, the electric supply price to compare is 4.707. The electric utility electric supply price will expire on May 2020. For more information go to the Illinois Commerce Commission's free website at [www.pluginillinois.org](http://www.pluginillinois.org).

**Miscellaneous:** This Agreement replaces in its entirety any prior agreement currently in effect between Customer and MES, relating to Customer's properties identified on the Enrollment & Authorization Form, effective with Customer's beginning meter read. Both parties agree that the laws of the State of Illinois shall govern this Agreement. Customer cannot assign this Agreement. If there is a change in law, regulation or applicable tariffs or regulatory interpretation thereof that affects MES' provision of service to Customer, either party has the right to terminate this Agreement with 30 days written notice. This Agreement is a forward contract under applicable bankruptcy laws. **To the fullest extent permitted by law, each of the parties hereto waives any right it may have to a trial by jury in respect of litigation directly or indirectly arising out of, under or in connection with this Agreement. Each party further waives any right to consolidate any action in which a jury trial has been waived with any other action in which a jury trial cannot be or has not been waived. Each party agrees to litigate or arbitrate any dispute before the Illinois Commerce Commission all cases where the Illinois Commerce Commission has jurisdiction.**